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12 *and on Behalf of All Others Similarly Situated*

13 **UNITED STATES DISTRICT COURT**
14 **NORTHERN DISTRICT OF CALIFORNIA**

15 **GENA HANSON**, individually and on behalf
16 of all others similarly situated,

17 Plaintiff,

18 v.

19 **JQD, LLC, d/b/a PRO SOLUTIONS**, a California
20 corporation;

21 Defendant.
22 _____

) Case No. 4:13-cv-05377-RS
)
)

) **[PROPOSED] ORDER GRANTING**
) **PRELIMINARY APPROVAL OF**
) **SETTLEMENT**

)
)
) The Honorable Richard Seeborg
)
)
)

1 WHEREAS, the Parties having made application, pursuant to Federal Rule of Civil
2 Procedure 23(e), for an order approving the settlement of this Action, in accordance with the
3 proposed Class Action Settlement and Release dated as of July 21, 2016 (the "Agreement"), which,
4 together with the exhibits annexed thereto, sets forth the terms and conditions for a proposed
5 settlement of the Action and for dismissal of the Action with prejudice upon the terms and conditions
6 set forth therein; and the Court having read and considered the Agreement and the exhibits annexed
7 thereto; and

8 WHEREAS, all defined terms herein have the same meanings as set forth in the
9 Agreement.

10 NOW, THEREFORE, IT IS HEREBY ORDERED:

11 1. This Court has jurisdiction over the subject matter of the Action and over all parties
12 to the Action, including all Class Members.

13 2. The Court does hereby preliminarily approve the Agreement and the settlement set
14 forth therein, subject to final determination by the Court at the Final Approval Hearing described
15 below.

16 3. The Court finds on a preliminary basis that the settlement as set forth in the
17 Agreement falls within the range of reasonableness and therefore meets the requirements for
18 preliminary approval.

19 4. The Court conditionally certifies, for settlement purposes only (and for no other
20 purpose and with no other effect upon the Action, including no effect upon the Action should the
21 Agreement not receive final approval or should the Effective Date not occur), a class defined as: All
22 current or former California homeowners whose HOA accounts were transferred to Pro Solutions and
23 where Pro Solutions, between November 19, 2009 to the present, either: (1) contacted the
24 homeowner and stated a debt amount that included charges not incurred by the HOA; (2) contacted
25 the homeowner and stated a debt amount that included late fees in excess of those authorized under
26 California law; (3) contacted the homeowner and stated a debt amount that included interest in excess
27 of the amount authorized under California law; (3) contacted the homeowner and stated a debt
28

1 amount that included interest in excess of the amount authorized under California law; (4) threatened
2 or initiated non-judicial foreclosure on assessment debt below \$1,800, exclusive of fees; (5) refused
3 payments from a homeowner; and/or (6) collected a payment from the homeowner and applied that
4 payment to the costs of collection before delinquent assessments were paid in full. Excluded from the
5 Class are the Defendants herein, all officers, directors and employees of Defendants, and their legal
6 representatives, heirs, or assigns, and any Judges to whom the Action is assigned, their staffs, and
7 their immediate families.

8 5. The Court finds, for settlement purposes only, that class certification under Fed. R.
9 Civ. P. 23(b)(3) is appropriate in that, in the settlement context: (a) the Class Members are so
10 numerous that joinder of all Class Members in the class action is impracticable; (b) there are
11 questions of law and fact common to the Class which predominate over any individual question; (c)
12 the claims of the Class Representative are typical of the claims of the Class; (d) the Class
13 Representative and her counsel will fairly and adequately represent and protect the interests of the
14 Class Members; and (e) a class action is superior to other available methods for the fair and
15 efficient adjudication of the controversy.

16 6. The Court appoints, for settlement purposes, the Plaintiff Gena Hanson as Class
17 Representative, and the law firms of Cotchett Pitre & McCarthy and Housing And Economic Rights
18 Advocates as Class Counsel.

19 7. A hearing (the “Final Approval Hearing”) shall be held before this Court on
20 [INSERT DATE ONE HUNDRED TWENTY-SEVEN (127) CALENDAR DAYS AFTER
21 ENTRY OF PRELIMINARY APPROVAL ORDER], at the United States District Court for the
22 Northern District of California, Phillip Burton Federal Building & United States Courthouse, 450
23 Golden Gate Avenue, San Francisco, CA 94102-3489 to determine whether the proposed settlement
24 of the Action on the terms and conditions provided for in the Agreement is fair, reasonable, and
25 adequate to the Class and should be approved by the Court; whether a Judgment as provided in the
26 Agreement should be entered; and to determine any amount of fees and expenses that should be
27 awarded to Class Counsel and any award to the Class Representative for her representation of the
28 Class.

1 8. The Court approves the form, substance and requirements of the Short and Long
2 Form Notices of Proposed Class Action Settlement (“the Notices”) annexed hereto as Exhibits A-C.
3 The Court further finds that the form, content and mailing of the Notices, substantially in the
4 manner and form set forth in Paragraph 9 of this Order, meet the requirements of Rule 23 of the
5 Federal Rules of Civil Procedure and due process, and constitute the best notice practicable under
6 the circumstances and shall constitute due and sufficient notice to all persons entitled thereto.

7 9. Pursuant to Rule 53(c) of the Federal Rules of Civil Procedure, the Court appoints The
8 Angeion Group, Inc. (“Claims Administrator”) to supervise and administer the notice procedure as
9 more fully set forth below:

10 a. No later than [INSERT DATE THIRTY (30) CALENDAR DAYS
11 AFTER ENTRY OF PRELIMINARY APPROVAL ORDER], Defendant will provide
12 the Claims Administrator and Class Counsel with a list, in computer readable format, of
13 the following information for each Class Member: (i) Name or names of the account; (ii)
14 All addresses affiliated with the account (whether of the subject property or the
15 homeowner, if different); (iii) The total amount of fees collected by and retained by
16 Defendant during the Class Period. Amounts collected via bankruptcy, or pursuant to a
17 state court judgment, or pursuant to a stipulation which if not completed will be reduced
18 to a judgment will not be included; (iv) Whether the account remains open as of the date
19 or Preliminary Approval; (v) For open accounts, the amount of fees on the account as of
20 the date of Preliminary Approval that Pro Solutions expects to retain; and (vi) The cost of
21 collecting this information will be paid out of the Qualified Settlement Fund.

22 b. No later than [INSERT DATE FORTY (40) CALENDAR DAYS AFTER
23 ENTRY OF PRELIMINARY APPROVAL ORDER], the Claims Administrator shall
24 mail the Short-Form Notice in the form of a Notice Postcard to the Class Members via
25 first-class regular U.S. mail. Prior to mailing, the Claims Administrator will perform a
26 search based on the National Change of Address Database information to update and
27 correct for any known or identifiable address changes. If a new address is obtained by
28 way of a returned Notice Postcard, then the Claims Administrator shall promptly forward

1 the original Notice Postcard to the updated address via first-class regular U.S. mail
2 indicating on the original Notice Postcard the date of such re-mailing.

3 c. The Notice Postcard will contain a hyperlink to a Claims website, which
4 will contain a Long-Form Notice, and an electronic claim form for Cash Relief Sub-Class
5 Members. Cash Relief Sub-Class Members will also have the option of downloading and
6 mailing to the Claims Administrator the electronic claim form.

7 d. Class Members will have until [INSERT DATE EIGHTY-FIVE (85)
8 CALENDAR DAYS AFTER ENTRY OF THE PRELIMINARY APPROVAL
9 ORDER] to submit their claims, to opt-out, or object to the settlement.

10 e. Any Notices returned to the Claims Administrator as non-delivered on or
11 before the Claim/Opt-Out/Objection Deadline Date shall be sent to the forwarding
12 address affixed thereto within five (5) business days. If no forwarding address is
13 provided, then the Claims Administrator shall promptly attempt to determine a correct
14 address using two skip-traces, computer or other searches using the name, address and/or
15 Social Security number of the individual involved, and shall then perform a single re-
16 mailing within five (5) business days. Those Class Members that receive a re-mailed
17 Notice shall have their deadline for submitting a Claim Form or objection to the
18 Settlement extended thirty (30) days from the postmark date of re-mailing. In the event
19 the procedures in this paragraph are followed and the intended recipient of a Notice still
20 does not receive the Notice, the Class Member shall be bound by all terms of the
21 Settlement and any Final Judgment entered by the Court if the Settlement is approved by
22 the Court. Within five (5) days of the date of re-mailing, the Claims Administrator shall
23 provide Pro Solutions with a list of the Class Members to whom the re-mailing was sent.
24 The list shall include the addresses to which the re-mailing was sent.

25 f. All costs arising from the administration of this Settlement including, but
26 not limited to, the cost for all Mailed Notices, maintaining of the Settlement Website for
27 one year after the Effective Date of the Settlement for Benefits, and for the Class
28

1 Administrator are to be paid out of the settlement payment provided by Pro Solutions and
2 its insurer.

3 g. The Class Administrator will maintain a settlement website from the date
4 of Mailed Notice, and thereafter for one (1) year after the Effective Date of the Settlement
5 for Fees that will: (1) provide instructions on how to contact Class Counsel for assistance;
6 (2) contain a copy of the Class Notice and the Settlement Agreement; and (3) contain
7 other information Defendant's Counsel and Class Counsel mutually agree is relevant for
8 dissemination to Class Members regarding the proposed settlement.

9 10. All Class Members who do not exclude themselves from the Class by properly and
10 timely submitting a written Request for Exclusion shall be bound by all determinations and judgments
11 in the Action concerning the settlement, whether favorable or unfavorable to the Class.

12 11. Any Class Member may make a Request for Exclusion by mailing or delivering such
13 request in writing to the Class Administrator at the addresses set forth in the Class Notice. Any
14 Request for Exclusion must be postmarked or delivered not later than [INSERT DATE EIGHTY-
15 FIVE (85) CALENDAR DAYS AFTER ENTRY OF THE PRELIMINARY APPROVAL
16 ORDER]. The Request for Exclusion shall (i) state the Class Member's full name and current
17 address and (ii) specifically state his or her desire to be excluded from the Settlement and from the
18 Class. Failure to comply with these requirements and to timely submit the Request for Exclusion
19 will result in the Class Member being bound by the terms of the Settlement.

20 12. Any Class Member who submits a timely Request for Exclusion may not file an
21 objection to the Settlement and shall be deemed to have waived any rights or benefits under this
22 Settlement Agreement.

23 13. The Parties shall jointly report the names of all individuals who have submitted a
24 Request for Exclusion to the Court no less than ten (10) days prior to the Final Approval Hearing.

25 14. Any Class Member who does not timely and validly exclude himself or herself from
26 the Class and wishes to be heard orally at the Final Approval Hearing, or who wishes for any
27 objection to be considered, must file with the Clerk of the United States District Court for the
28 Northern District of California, Phillip Burton Federal Building & United States Courthouse, 450

1 Golden Gate Avenue, San Francisco, CA 94102-3489 a written notice of objection by [INSERT
2 DATE EIGHTY-FIVE (85) CALENDAR DAYS AFTER ENTRY OF THE PRELIMINARY
3 APPROVAL ORDER], as well as a notice of intention to appear at the Final Approval Hearing.

4 15. To state a valid objection to the Settlement, an objecting Class Member must provide
5 to the Court and the Class Administrator the following information in his or her written objection:

6 (i) full name, current address, and current telephone number; (ii) documentation sufficient to
7 establish membership in the Class; (iii) a statement of the position(s) the objector wishes to assert,
8 including the factual and legal grounds for the position; and (iv) provide copies of any other
9 documents that the objector wishes to submit in support of his/her position.

10 16. Any objecting Class Member may appear, in person or by counsel, at the Final
11 Approval Hearing held by the Court, to show cause why the proposed Settlement should not be
12 approved as fair, adequate, and reasonable, or object to any petitions for attorneys' fees, incentive
13 awards, and reimbursement of reasonable litigation costs and expenses. The objecting Class
14 Member must file with the Clerk of the Court and serve upon all counsel designated in the Class
15 Notice, a notice of intention to appear at the Final Approval Hearing ("Notice of Intention to
16 Appear") by the Objection and Comment Date. The Notice of Intention to Appear must include
17 copies of any papers, exhibits, or other evidence that the objecting Class Member (or his/her
18 counsel) will present to the Court in connection with the Final Approval Hearing. Any Class
19 Member who does not file an objection with the Court and provide a Notice of Intention to Appear
20 in complete accordance with specifications set forth in the Class Notice, will be deemed to have
21 waived any objections to the Settlement and will be barred from speaking or otherwise presenting
22 any views at the Final Approval Hearing.

23 17. The agreed-upon procedures and requirements for filing objections in connection
24 with the Final Approval Hearing are intended to ensure the efficient administration of justice and
25 the orderly presentation of any Class Member's objection to the Settlement Agreement, in
26 accordance with the due process rights of all Class Members.

27 18. Class Members who have any objections to the Settlement must file such notice of
28 objection or request to be heard with the Court, and serve by mail or hand delivery such notice of

1 objection or request to be heard to the Class Administrator at the addresses set forth in the Class
2 Notice, by [INSERT DATE EIGHTY-FIVE (85) CALENDAR DAYS AFTER ENTRY OF THE
3 PRELIMINARY APPROVAL ORDER]. Objectors who fail to properly or timely file their
4 objections with the Court, along with the required information and documentation set forth above,
5 or to serve them as provided above, will not be heard during the Final Approval Hearing, their
6 objections may be waived and their objections will not be considered by the Court.

7 19. Class Counsel's application for attorneys' fees and expenses shall be filed and served
8 [INSERT DATE SEVNTY (70) CALENDAR DAYS AFTER ENTRY OF PRELIMINARY
9 APPROVAL ORDER]. The motion in support of final approval of the settlement shall be filed and
10 served [INSERT NINETY-TWO (92) CALENDAR DAYS AFTER ENTRY OF PRELIMINARY
11 APPROVAL ORDER].

12 20. The Released Parties shall have no responsibility for any application for attorneys'
13 fees or expenses or for an incentive award to the Class Representative submitted by the Class
14 Representative and Class Counsel, and such matters will be considered separately from the fairness,
15 reasonableness, and adequacy of the settlement.

16 21. At or after the Final Approval Hearing, the Court shall determine whether any
17 application for attorneys' fees and expenses, and any award to the Class Representative for her
18 representation of the Class, should be approved.

19 22. Neither this Order, the fact that a settlement was reached and filed, the Agreement
20 nor any related negotiations, statements, or proceedings shall be construed as, offered as, admitted
21 as, received as, used as, or deemed to be an admission or concession of liability or wrongdoing
22 whatsoever or breach of any duty on the part of Defendants or any other Released Parties. This
23 Order is not a finding of the validity or invalidity of any of the claims asserted or defenses raised in
24 the Action. In no event shall this Order, the fact that a settlement was reached, the Agreement, or
25 any of its provisions or any negotiations, statements, or proceedings relating to it in any way be
26 used, offered, admitted, or referred to in the Action, in any other action, or in any judicial,
27 administrative, regulatory, arbitration, or other proceeding, by any person or entity, except by the
28 Parties and only the Parties in a proceeding to enforce the Agreement.

1 23. The Court reserves the right to adjourn the date of the Final Approval Hearing
2 without further notice to the Class Members, and retains jurisdiction to consider all further
3 applications arising out of or connected with the proposed settlement. The Court may approve the
4 settlement, with such modifications as may be agreed to by the Parties, if appropriate, without
5 further notice to the Class.

6 24. All proceedings in this Action are stayed until further Order of this Court, except as
7 may be necessary to implement the settlement or comply with the terms of the Agreement.

8 25. Pending final determination of whether the settlement should be approved, and upon
9 expiration of the Claims/Opt-Out/Objection Deadline Date, all Class Members who do not timely
10 and validly exclude themselves from the Class, and each of them, and anyone who purports to act
11 on their behalf, shall not maintain, commence, prosecute, or pursue directly, representatively, or in
12 any other capacity, any Released Claim subsumed and covered by the Release in the Agreement,
13 including in any court or arbitration forum.

14 26. If: (a) the Agreement is terminated as provided in paragraph 10.3 of the Agreement;
15 or (b) any specified material term or condition of the Settlement as set forth in the Agreement is not
16 satisfied as provided in the Agreement, then this Order may not be introduced as evidence or
17 referred to in any actions or proceedings by any person or entity and shall be treated as vacated,
18 *nunc pro tunc* (except Paragraph 26 of this Order shall remain in effect), and each party shall be
19 restored to his, her, or its respective position in this Action as it existed prior to the execution of the
20 Agreement.

21 27. By entering this Order, the Court does not make any determination as to the merits
22 of this case.

23 28. The Court retains jurisdiction over the Action to consider all further matters arising
24 out of or connected with the Agreement and the settlement described therein.

25 IT IS SO ORDERED.

26
27 DATED: _____

THE HONORABLE RICHARD G. SEEBORG
UNITED STATES DISTRICT COURT JUDGE